Financial Representatives

Welcome to the Venerable Website

At Venerable, we are committed to providing outstanding customer service. Toward that goal, we are proud to offer our financial representatives access to our website that will allow you to view client accounts, view your compensation and contacting status, and download and print important forms.

Registration is easy

Before you start please note, you'll want to have your social security number, an associated client's last name, date of birth and their contract number on hand.

1. Go to venerable.com.
2. Select the "My Account" button on the upper right hand side of the page.
3. Then select the "Register" button at the bottom of the page and your role type. (Financial Representative)
4. Enter in your full Social Security Number, Date of Birth, Last Name, and National Producer Number.
5. Create a username, password and enter your email address and primary phone number.
6. Select whether to have your verification code sent via email or text to your mobile phone. Enter the 6 digit code on the following page.

After this step is complete, you will receive an email confirming your registration.

Benefits of creating an account

- Access your clients' account information 24/7
- View your contracting status and profile information
- View compensation statements
- Search by product for investment performance and rates
- Request changes with online forms
- View Book of Business Reports

Go paperless & sign up for alerts

Remind your clients to enroll in eDelivery to get their documents faster. It's simple, secure and green. Plus, they can select to receive all documents via eDelivery, or they can pick and choose which documents to receive through U.S. Mail or eDelivery for each contract they have with us.

By signing up, they will:

- Receive email notifications when new documents are available
- Reduce paper recycling
- Receive some or all contract statements, financial reports, prospectuses and other communications via eDelivery
- Be able to process contract updates and select financial transactions online

Your clients can also sign up to receive important alerts for each of their contracts. **Venerable can notify them by e-mail and/or SMS text regarding important information and any suspicious activity.**

After logging into their account, your client can sign up for both eDelivery and account alerts by going to the Settings gear at the top right corner and selecting "My Profile".

If you have any problems accessing your account online and are in need of technical assistance, please call our Contact Center at:

Fixed Annuity: 800-369-5303
Variable Annuity: 800-366-0066

Hours: Monday through Friday, 8:30 a.m. to 6:00 p.m. Eastern Time.